CHWC Framework | Capabilities by Group
Assets Specialists

Personal | Attributes

Adaptable	Agility	Coachability	Compassion	Emotional Intelligence	Empathy	Flexible	Open-Minded	Resilience	Self Care & Boundaries	Social Responsibility	Values

Interpersonal | Skills & Knowledge

Collaboration	Communication	Conflict Resolution	Critical Thinking	Cultural Awareness & Diversity	Cultural Safety	Growth Mindset	Language, Literacy & Numeracy	Managing Difficult Behaviour	Workplace Boundaries & Bullying

Technical & Operational | Skills & Knowledge

Ageing Support	Antisocial Behaviour	Asset Management	Building Skills	Challenging Behaviour	Child Protection	Community Engagement	Complex Needs & Vulnerable Clients	Contractors & Tenants	Customer Service	Domestic & Family Violence	Emergency Preparedness	Governance
Hoarding & Squalor	Housing Policies	Information & New Technology	Judgement & Decision Making	Mental Health	National Disability Insurance	NSW Civil & Administrative Tribunal	Reflective Practice	Residential Tenancy Act	Risk & Compliance	Scoping	Sector Context & History	Stakeholder Management
Strategic Thinking	Strengths Based Practice	Time Management	Trauma Informed Care & Practice	Understand Tenants, Clients & Customers	Work Health & Safety							

Leadership & Management | Skills & Knowledge

Coaching & Mentoring	Emerging Leaders	Leadership	Stress Management for Staff	Vulnerable & Complex Needs of Staff