



# CHWC Framework | Induction Program

**Assets** Industry Induction + Other Targeted Induction Training



## COMMENCE | ONBOARD

### CHIA NSW 2-DAY INDUCTION

### OTHER TARGETED INDUCTION TRAINING FOR **ASSETS**

DAY 1			DAY 2			FRONTLINE STAFF			TEAM LEADERS & MANAGERS			SPECIALISTS		
Sector Context & History	Introduction to Housing Policies	Introduction to Social Responsibility	Introduction to Cultural Safety	Introduction to Strengths Based Practice	Introduction to Mental Health	Self Care & Boundaries	Conflict Resolution	Workplace Boundaries & Bullying	Self Care & Boundaries	Conflict Resolution	Managing Difficult Behaviour	Self Care & Boundaries	Conflict Resolution	Managing Difficult Behaviour
Introduction to Residential Tenancy Act	Understand Tenants, Clients & Customers	Introduction to Self Care & Boundaries	Introduction to Trauma Informed Care & Practice	Introduction to Reflective Practice	Introduction to Time Management	Antisocial Behaviour	Challenging Behaviour	Child Protection	Workplace Boundaries & Bullying	Antisocial Behaviour	Challenging Behaviour	Workplace Boundaries & Bullying	Antisocial Behaviour	Challenging Behaviour
						Contract Management	Contractors & Tenants	Emergency Preparedness	Child Protection	Complex Needs & Vulnerable Clients	Emergency Preparedness	Child Protection	Community Engagement	Complex Needs & Vulnerable Clients
						Housing Policies	Mental Health	Rent Assessment & Calculation	Hoarding & Squalor	Housing Policies	Mental Health	Contractors & Tenants	Emergency Preparedness	Hoarding & Squalor
						Residential Tenancy Act	Risk & Compliance	Sector Context & History	Residential Tenancy Act	Sector Context & History	Strengths Based Practice	Housing Policies	Mental Health	NSW Civil & Administrative Tribunal
						Strengths Based Practice	Understand Tenants, Clients & Customers	Work Health & Safety	Time Management	Trauma Informed Care & Practice	Understand Tenants, Clients & Customers	Residential Tenancy Act	Sector Context & History	Strengths Based Practice
									Work Health & Safety	Training Staff		Time Management	Trauma Informed Care & Practice	Understand Tenants, Clients & Customers
												Work Health & Safety		

**CAPABILITIES:** Personal (light blue), Interpersonal (light green), Technical & Operational (light red), Leadership & Management (light purple)