



CHWC Framework | Induction Program

Access & Demand Industry Induction + Other Targeted Induction Training



COMMENCE | ONBOARD

CHIA NSW 2-DAY INDUCTION

OTHER TARGETED INDUCTION TRAINING FOR ACCESS & DEMAND

| DAY 1 | | | DAY 2 | | | FRONTLINE STAFF | | | TEAM LEADERS & MANAGERS | | | SPECIALISTS | | |
|---|---|--|---|--|---------------------------------|---|--------------------------|---------------------------------|---------------------------------|---|------------------------------|---|-------------------------|------------------------------------|
| Sector Context & History | Introduction to Housing Policies | Introduction to Social Responsibility | Introduction to Cultural Safety | Introduction to Strengths Based Practice | Introduction to Mental Health | Self Care & Boundaries | Conflict Resolution | Workplace Boundaries & Bullying | Self Care & Boundaries | Conflict Resolution | Managing Difficult Behaviour | Self Care & Boundaries | Conflict Resolution | Managing Difficult Behaviour |
| Introduction to Residential Tenancy Act | Understand Tenants, Clients & Customers | Introduction to Self Care & Boundaries | Introduction to Trauma Informed Care & Practice | Introduction to Reflective Practice | Introduction to Time Management | Antisocial Behaviour | Challenging Behaviour | Child Protection | Workplace Boundaries & Bullying | Antisocial Behaviour | Challenging Behaviour | Workplace Boundaries & Bullying | Antisocial Behaviour | Challenging Behaviour |
| | | | | | | Contract Management | Emergency Preparedness | Housing Policies | Child Protection | Complex Needs & Vulnerable Clients | Emergency Preparedness | Child Protection | Community Engagement | Complex Needs & Vulnerable Clients |
| | | | | | | Income Assessment | Mental Health | Residential Tenancy Act | Housing Policies | Mental Health | Residential Tenancy Act | Emergency Preparedness | Engagement | Housing Policies |
| | | | | | | Risk & Compliance | Sector Context & History | Strengths Based Practice | Sector Context & History | Strengths Based Practice | Time Management | Mental Health | Residential Tenancy Act | Sector Context & History |
| | | | | | | Understand Tenants, Clients & Customers | Work Health & Safety | | Trauma Informed Care & Practice | Understand Tenants, Clients & Customers | Work Health & Safety | Strengths Based Practice | Time Management | Trauma Informed Care & Practice |
| | | | | | | | | | Training Staff | | | Understand Tenants, Clients & Customers | Work Health & Safety | |